

# How to file a supplemental health claim

It's easy to file a supplemental health claim and receive the benefits you're entitled to. You can use payments any way you choose to cover costs such as copays, deductibles, child care and more.

## Information needed to initiate the claim

- Insured's full name
- Date of birth
- Address
- Employer name
- Employee Social Security number
- Date of event

## How to submit the claim

Go to [securian.com/benefits](https://securian.com/benefits)

- Select "Employer" under report a new claim
- Select "Start a new claim"
- Answer all questions to the best of your ability

If documentation is required, you may securely upload the information with your claim. If you do not have the necessary documents available at the time of submission, the claims examiner will request them from you.

## What happens once the claim is submitted?

The examiner will review your claim and documentation and make a decision or reach out to you if additional information is needed. The examiner will also review all benefits you are enrolled in and will issue as many payments as possible based on your benefits and initial documentation provided.

1. Securian claims processing results as of 12/31/2023.

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**Supplemental health claims are paid within 1.5 days after receiving proof!<sup>1</sup>**



If you have questions, need assistance or want to file your claim over the phone, call Securian Financial at **1-888-658-0193**.