

# Identity Theft Recovery Services

## Protecting your identity when it's been compromised

It can be extremely stressful when you think your identity has been compromised. Through your group insurance coverage, you have access to a variety of identity theft recovery services from Iris® Powered by Generali at no cost to you.



### Available services

Fraud resolution specialists provide guidance and perform certain administrative tasks to resolve issues resulting from identity theft. The program includes prevention services, detection services, resolution guidance and assistance and much more.

Iris Powered by Generali can provide you with the following resources:

- An educational ID theft resolution kit
- An ID theft affidavit to submit to proper authorities, credit bureaus and creditors
- Assistance with notifying major credit-reporting agencies
- Assistance with requesting creditors to cancel cards and issue new ones
- Translation services if theft occurs overseas
- An emergency cash advance (up to \$500) when theft occurs 100+ miles from home (guarantee of reimbursement is required)

Additional monitoring services are available for a fee.

There is no additional fee or enrollment for these resources. Just access the services you need, whenever you need them. Your spouse and insurance-eligible children can also use these resources, even if they're not covered under the insurance program.



### How to access:

To start using these services, contact Iris Powered by Generali via email or phone.

Email: [IDProtection@us.generaliglobalassistance.com](mailto:IDProtection@us.generaliglobalassistance.com)

Phone:  
**1-866-893-8508**

Insurance products are issued by Minnesota Life Insurance Company or Securian Life Insurance Company, a New York authorized insurer. Minnesota Life is not an authorized New York insurer and does not do insurance business in New York. Both companies are headquartered in St. Paul, MN. Product availability and features may vary by state. Each insurer is solely responsible for the financial obligations under the policies or contracts it issues.

Services provided by Generali Global Assistance are their sole responsibility. The services are not affiliated with Minnesota Life, Securian Life or its group contracts and may be discontinued at any time. Certain terms, conditions and restrictions may apply when utilizing the services. To learn more, visit the appropriate website.

Neither Generali Global Assistance nor its employees are involved in the sale or endorsement of investment or insurance products. Securian Financial is the marketing name for Securian Financial Group, Inc., and its subsidiaries. Minnesota Life Insurance Company and Securian Life Insurance Company are subsidiaries of Securian Financial Group, Inc.



PREPARE  
PROTECT  
SECURE

[securian.com](https://www.securian.com)

400 Robert Street North, St. Paul, MN 55101-2098  
©2024 Securian Financial Group, Inc. All rights reserved.

F91592-10 Rev 6-2024 DOFU 7-2024  
3598564